PHILADELPHIA Spread the Feeling Offer
Frequently Asked Questions

Q: Who is eligible for the PHILADELPHIA Spread the Feeling Offer?
   A. Open to legal U.S. residents 18 years of age or older of the 50 United States (and D.C).

Q: How long does the PHILADELPHIA Spread the Feeling offer last?
   A. 10,000 reservations will be available on a first come first serve basis beginning at 12:00 pm EST on December 17, 2021 until that day’s allocation is claimed. An additional 18,000 reservations will be made available again on December 18, 2021 starting at 12:00 pm EST until all are reservations are claimed.

Q: What do I need to buy to qualify for the reward?
   A. Any dessert or dessert ingredients from a store or restaurant. The store or restaurant identified receipt must be dated between 12/17/21 and 12/24/21 indicating the dessert purchased.
   B. No matter if you spend $10 or $40, you will still receive the $20 digital reward with your validated proof of purchase.

Q: When do I need to submit my receipt once I have received confirmation that I have received a reservation?
   A. You will have from 12/28 at 9:00am EST through 1/4/22 at 11:59pm EST to submit your receipt.
   B. If your receipt doesn’t indicate the store or restaurant, date purchased and what was purchased, it will not qualify for the $20 reward.

Q: Is there a limit on the number of Rewards I can receive?
   A. There is a limit of one(1) claim/reward submission per person/household.

Q: If I haven’t received my Reward, what should I do?
   A: If you haven’t received your $20 digital reward within 4 weeks of notification that it was verified, please call 1-800-634-1984

Q: I think I’m having technical issues. What should I do?
   A. Sometimes it’s a simple thing like updating your browser. Check to be sure that you have a modern version of Chrome, Internet Explorer, Firefox, or Safari. Also, you may want to check your browser preferences section to be sure JavaScript is enabled.

Q: Why is my e-mail address invalid?
   A. In order to decrease typos, you must enter your e-mail address twice before you submit. If those two fields do not match, you will get the invalid e-mail address error. Please make sure you are using your same email address throughout the entire process.

Q: Who is maintaining my information for this program?
   A. Information collected from participants is subject to the Sponsor’s Privacy Policy http://www.kraftheinzcompany.com/NewPrivacyPolicy.html.